

CKH TECHNOLOGY SERVICES

A VOIP SOLUTIONS PROVIDER



Innovative. Reliable. Powerful.

CONTACT

Chaka K. Hamilton | Owner



908-493-5734



info@ckhtechnologyservices.com



653 W Edgar Rd, #1188, Linden, NJ, 07036



<https://www.ckhtechnologyservices.com>

NAICS, NIGP, UNSPCS

NAICS: 517, 517111, 517810, 517911, 517919, 56142

NIGP: 83846, 88300, 88343, 88390, 91520, 91593

UNSPSC: 43220000, 43221519, 43221531

COMPANY DATA

CKH Technology Services LLC

653 W Edgar Rd, #1188

Linden, NJ, 07036

DUNS: 121453754

UEI: PE5UL7CVE9E5

CAGE: 9SPM3

Minority-Owned Business Enterprise (MBE)

Small Business Enterprise (SBE)

Women Owned Small Business (WOSB)

PAST PERFORMANCE

Significant experience as a Centrex administrator for the NYC Government, managing telecom

infrastructure for all of the government agencies in the City of New York and thousands of end-users.

This included creating efficient tracking systems, managing disaster recovery, and overseeing day-to-day telecom operations.

CORE COMPETENCIES

CKH Technology Services delivers scalable VoIP and contact center solutions that grow with your business, from startups to enterprise and government. Our centralized platform integrates all communication channels—voice, SMS, chat, and CRM/WFM—enhancing efficiency and real-time management for multi-location operations.

DIFFERENTIATORS

Our solutions meet top security and **compliance standards**, including **HIPAA, SOC2, GDPR, PCI-DSS, and ISO-27001**, making us a trusted partner for regulated industries like healthcare, finance, and legal. Powered by our Elevate UCaaS client, CKH offers seamless multi-device and mobile management with U.S. & Canada numbers, toll-free options, and SMS, all in one mobile app. Backed by deep telecom expertise and real-time analytics, CKH empowers data-driven communications and resilient, industry-compliant VoIP solutions. Communication Solutions for Local Governments All from the Cloud. Our solutions empowers local government with seamless collaboration and communications.

SERVICES

1. VoIP Solutions

- Custom VoIP services for businesses of all sizes.
- Support for a variety of VoIP devices.
- Unlimited local, national, and international calling.

2. Contact Center Solutions

- Cloud-based contact center integrations.
- AI-driven call routing and management.
- Customizable call flows and intelligent routing.

3. Microsoft 365 Integration (Microsoft Partner)

- Seamless integration with Microsoft 365.
- Solutions for email archiving and secure storage.

4. Cloud Server Solutions

- Scalable and secure cloud server offerings.
- Compatible with various compliance standards.

5. CRM and Software Integrations

- Sugar CRM Integration: Seamless syncing for client management and data access.
- Zoho CRM Integration: Customizable integration for CRM automation and reporting.
- Zendesk Integration: Efficient customer support ticketing system integration.
- Salesforce Integration: Streamlined communication and management with Salesforce tools.